

## City of Brookfield Water Utility message about COVID 19

Safety is at the center of all we do at Brookfield Water Utility. As information about the new coronavirus disease (COVID-19) continues to evolve, we are committed to taking preventive measures to reduce the risk to our customers while providing the essential services you depend on, including responding to any emergency situations. The good news is that currently there is no evidence that the COVID-19 virus survives the disinfection process for drinking water which is used at all of our wells. Our potable water is safe to drink and use. US EPA confirms this with their statement that **“Americans can continue to use and drink water from their tap as usual.”**

In fact, water is a key element of protecting you from this virus as you wash your hands and surfaces with soap and water. Accordingly, we are doing all we can in an effort to continue to provide this life saving liquid to you, 24-7-365.

To date, we have taken the following steps:

- Our employees are proactively following the Centers for Disease Control and Prevention (CDC) recommendations, including:
  - Avoiding close contact with people who are sick.
  - Washing their hands often with soap and water for at least 20 seconds. If soap and water are not readily available, using an alcohol-based hand sanitizer with at least 60% alcohol. Always washing hands with soap and water if hands are visibly dirty.
  - Avoiding touching their eyes, nose and mouth.
  - Covering a cough or sneeze with a tissue, then throwing the tissue in the trash. If no tissue, sneezing or coughing into elbow, not hands.
  - Cleaning and disinfecting frequently touched objects and surfaces using a regular household cleaning spray or wipe.
- We have emphasized the need for our field crews to avoid close contact with large groups and anyone who appears sick.
- We also have implemented travel restrictions for our employees and are limiting visitors to our facilities.

Please help us in limiting the spread of COVID-19. We are happy to reschedule service appointments for customers. Simply contact us at 262-796-6717 for a new appointment.

Conditions with COVID-19 are rapidly changing. We continue to monitor updates from the World Health Organization, the CDC and the Centers for Public Health, and state and local health agencies on a frequent basis.

Through these unprecedented times, our focus remains on providing you with a safe and reliable drinking water supply. It is through all of our collective efforts that we can reduce the risk to each other.